



## **Contact Center Officer**

Coast360 is seeking a highly motivated individual who will play a key role in providing positive member experiences by phone, online banking, mobile banking and other correspondences. This person will be responsible for responding to member inquiries, processing transactions, and assisting members with credit union products and services.

A successful candidate must demonstrate the ability to lead and uphold the credit union's service excellence standards during all internal and external member interactions. This individual must also have excellent communication skills and maintain a high level of professionalism when handling telephone and written inquiries. A high school diploma or general equivalent diploma (GED) is required plus a minimum of two or more year's related experience in member/customer service in a full service financial institution; or any equivalent combination of formal training and/or experience which provides the necessary knowledge, skills, and abilities thereof.

We invite interested candidates to submit a resume to Maite Member Center at 450 Route 8 Maite or e-mail [jobs@coast360fcu.com](mailto:jobs@coast360fcu.com). No phone calls please. Employment is subject to a pre-employment screening.

Coast360 is an Equal Opportunity Employer.